



Distributed & Outsourced Software Engineering

**Communication,
Communication,
Communication**

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ETH Zurich

ETH course, Fall 2012

Challenges of Distributed SE



Project Management

Cultural Differences

Time zones

Communication and Language skills



Communication Rules

There are several universities involved in this project. Good communication is **important**. Please, when you send any e-mail to the assistants or your colleagues start the subject with: [dose2012].

Furthermore, when you sign the e-mail add your group number (you will get a group number soon), and the university where you are from.

Good communication!



From: [redacted]@[redacted] [redacted]@gmail.com]
To: Nordio Dario Martin Nordio Dario Martin
Cc:
Subject: [dose2010] subscribe dose2010 orido ID
From: [redacted]
To: Nordio Dario Martin
Cc: [redacted]
Subject: Re: [dose2010] subscribe dose2010 [redacted]
Attachments: [redacted] get started :D

Hi Martin!

On Sun, Sep 26, 2010 at 06:06:23PM +0200, Martin Nordio wrote:

> Hi [redacted]
>
> Who are you? Where are you from? Have you created your team?

I am [redacted] (eth-login: [redacted], origo-login: [redacted]). I am in a team with [redacted]@student.ethz.ch [redacted], origo-login [redacted] please tell us your origo-login)).

We are both students at ETH Zurich.

We dont have a group number yet.

Communication, communication!



From: [REDACTED]@gmail.com on behalf of [REDACTED]
To: Nordio Dario Martin
Cc:
Subject: [dose2010] new dose account created
Attachments:


Hello my name is [REDACTED] and my id is [REDACTED]

I wasn't able to attend the first lecture so I don't know any students that are taking this course and therefore cannot make a team with anyone. I prefer first logic then store and would like to skip gui if that is by any means possible. Am I supposed to do anything else? As far as I can tell from viewing your lecture this seems to be it.

Thanks
[REDACTED]

Writing an e-mail



To: Nordio Dario Martin
Cc:
Subject: [dose2010] Project Setup
Attachments:  signature.asc

Name: [redacted]
E-Mail: [redacted]@student.ethz.ch
Skype-ID: [redacted]
origo-account: [redacted]

5 e-mails ...



Subject: [dose2010] team information for assignment 0

To: Nordio Dario Martin

Cc:

Subject: [dose2010] origo id

Attachments:

of 2 students:

Hi Martin

I just created an origo account for the "distributed and outsourced software engineering" project.

My id is: [REDACTED]

Our group information will follow shortly for assignment 0.

Best regards

Re: [dose2010] team information for assignment 0

Subject: [dose2010] origo account

Attachments:

Hi Martin

[REDACTED] will join our team [REDACTED] I already

My Origo account name is "[REDACTED]" Please add me to the project.

Regards

Solution: Assignment 0



From: Nguyen T.N. [constfang@kaist.ac.kr]

Sent: Tue 9/14/2010 7:55 AM

To: martin.nordio [REDACTED]

Cc:

Subject: KAIST DOSE team

Attachments:

[View As Web Page](#)

Hi Martin,

How was your trip? where are you now? My last name is Nguyen, just call me "Nhan", that's how Vietnamese used to address each other. Just so you know, there are millions of Vietnamese with last name is "Nguyen", so it'd be very ambiguous if you use my last name :D

#####Team KAIST1#####

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Two ways of taking this course



1. I only do my project
2. I am part of a distributed project: a group of three teams