Distributed Software Engineering Laboratory

Communication, Communication, Communication

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ETH Zurich

ETH Lab, Fall 2013
Challenges of Distributed SE

Project Management

Cultural Differences

Time zones

*Communication* and Language skills
Communication Rules

There are several universities involved in this project. Good communication is important. Please, when you send any e-mail to the assistants or your colleagues start the subject with: [dose2013].

Furthermore, when you sign the e-mail add your group number (you will get a group number soon), and the university where you are from.
Hi Martin!

On Sun, Sep 26, 2010 at 06:06:23PM +0200, Martin Nordio wrote:
> Hi
> >
> > Who are you? Where are you from? Have you created your team?

I am [eth-login: [email protected], origo-login: [email protected]. I am in a team with
[eth-login: [email protected], origo-login: [email protected]]. Please tell us your origo-login).

We are both students at ETH Zurich.

We don't have a group number yet.
**Communication, communication!**

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<table>
<thead>
<tr>
<th>From:</th>
<th>[redacted]@gmail.com on behalf of [redacted]</th>
</tr>
</thead>
<tbody>
<tr>
<td>To:</td>
<td>Nordio Dario Martin</td>
</tr>
<tr>
<td>Cc:</td>
<td></td>
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<tr>
<td>Subject:</td>
<td>[dose2010] new dose accout created</td>
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<td>Attachments:</td>
<td></td>
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Hello my name is [redacted] and my id is [redacted]  

I wasn't able to attend the first lecture so I don't know any students that are taking this course and therefore cannot make a team with anyone. I prefer first logic then store and would like to skip gui if that is by any means possible.

Am I supposed to do anything else? As far as I can tell from viewing your lecture this seems to be it.

Thanks

[redacted]
Writing an e-mail

To: Nordio Dario Martin
Cc: 
Subject: [dose2010] Project Setup
Attachments: signature.asc

Name: [Redacted]
E-Mail: [Redacted]@student.ethz.ch
Skype-ID: [Redacted]
origo-account: [Redacted]
Hi Martin,

I just created an origo account for the "distributed and outsourced software engineering" project.

My id is: [redacted]

Our group information will follow shortly for assignment 0.

Best regards,

Hi Martin,

My Origo account name is [redacted]. Please add me to the project.

Regards,

[Redacted]
Hi Martin,

How was your trip? where are you now? My last name is Nguyen, just call me "Nhan", that's how Vietnamese used to address each other. Just so you know, there are millions of Vietnamese with last name is "Nguyen", so it'd be very ambiguous if you use my last name :D

//****Team KAIST****
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Origo: duyleekun

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Origo: nhocjok
ETH teams
Two ways of taking this course

1. I only do my project

2. I am part of a distributed project: a group of three teams
Communication Exercise
Exercise

Teams of 5 people

15 minutes to complete the task

We will assign you a role (either A, B, C, D, or E)

You can only communicate on paper; you cannot show your role card to anybody; messages cannot be reused (you need to write them again)

You must address messages correctly or they will not be delivered properly
Exercise

Communication Flow:
Solution
Solution